



April 1, 2020

**Re: OER-Pro Long-Term Storage**

Dear Valued Olympus Customer:

This letter provides information regarding long-term storage of the Olympus OER-Pro (“**OER-Pro**”) automated endoscope reprocessor (“**AER**”). According to applicable Instructions for Use (“**IFU**”), if an OER-Pro will be stored for more than 14 consecutive days, it should be prepared for long-term storage.

**Long-Term Storage:**

The IFU states: “[w]hen the [OER-Pro] will be stored for more than 14 days, follow the procedure described,” in order to prepare it for long-term storage. Please refer to the IFU, Section 7.16 – Preparing the OER-Pro for Long Term Storage, for the detailed instructions to properly prepare and store the OER-Pro.

**Resuming Operation:**

Once OER-Pro operation is resumed, a separate process is followed for preparation of the OER-Pro, prior to resuming use. The IFU provides care and maintenance instructions for OER-Pros following long-term storage. Please refer to the IFU, Section 7.18 – Care and Maintenance After Long-Term Storage, for detailed instructions regarding resuming operation and related questions.

When reprocessing operations are resumed following long-term storage, certain error code(s) may be displayed on the OER-Pro. For more information on this, as well as other questions, please refer to the IFU, Section 8.1 – Troubleshooting Guide.

If you have any questions or need a copy of the IFU, please contact the Olympus Technical Assistance Center at 1-800-848-9024 (United States) or 1-800-387-0437 (Canada). Thank you.

Sincerely,

Medical Systems Group – CDS Marketing  
OLYMPUS AMERICA INC.