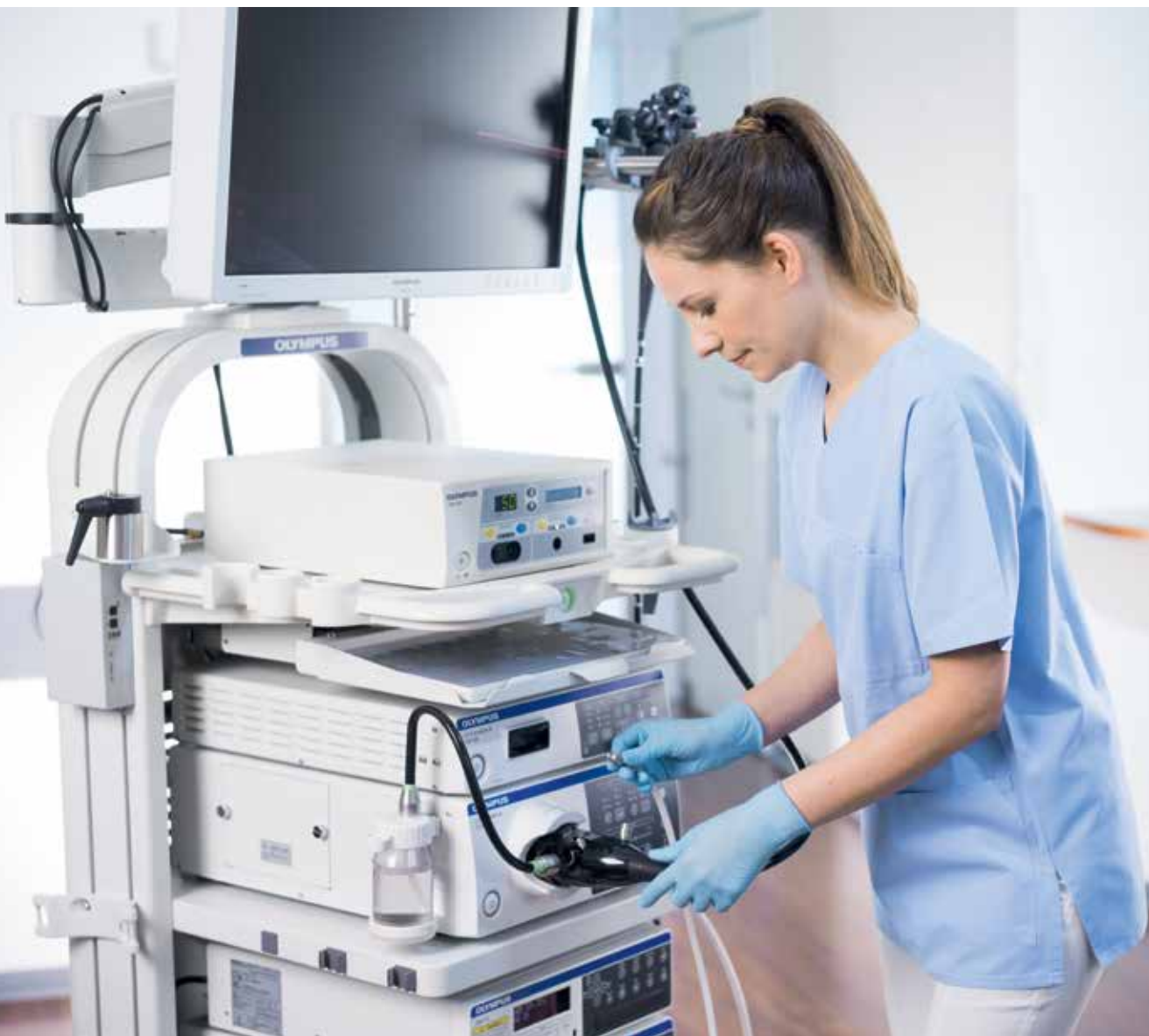


Guaranteed Loaner Program

EVIS EXERA III Video Processor and Light Source

The loaner guarantee that keeps your rooms up and running.



Guaranteed Loaner Program

EVIS EXERA III Video Processor and Light Source

The video processor and light source are critical components to maintain a functional procedure room. Keep your procedure rooms up and running by always having access to EVIS EXERA III Video Processor and Light Source loaner when you need one. Loaners are guaranteed to ship overnight the same day as requested.

Program Benefits

- Reduce room downtime and procedure cancellations
- Eliminate the need to purchase backup video processors and light sources
- Save time tracking down loaners in other rooms or facilities

Program Features

- Includes video processor (CV-190) and light source (CLV-190)
- All CV-190 and CLV-190 serial numbers covered by a Full Service Contract are eligible for a guaranteed loaner
- Loaners will ship overnight the same day as the request
- If a loaner is not shipped the same day as requested, Olympus will discount the repair by 50% and will provide a loaner as quickly as possible



To take advantage of the Guaranteed Loaner Program, contact your local sales representative or call 1-800-848-9024

Olympus Service Solutions

No one knows Olympus medical and surgical equipment like Olympus. To ensure that your equipment stays 100% Olympus, choose Olympus Service Solutions—no one does more to secure your investment.

- All repairs made with 100% original Olympus parts
- All service performed by factory-trained Olympus technicians
- Exclusive factory-tested repair protocols (validated to meet original manufacturing specs)
- Quality control system consistent with FDA regulations
- Proprietary tools and test fixtures
- Exacting equipment calibrations
- National Service Center open six days a week
- 24/7 phone support
- Guaranteed Loaner Programs

Your Support Network

When you employ the power of Olympus Service Solutions, you employ the power of a full-service support network staffed by highly experienced Olympus equipment specialists. Whenever you need them, the following professionals are available on a local and regional level:

- Endoscopy Support Specialists
- Field Service Engineers
- Technical Assistance Specialists
- Olympus Repair Technicians
- Customer Service Representatives
- Software Application Specialists

24/7 Online Repair Tracking

The Olympus Repair Services Web Portal (olympusamerica.com/ServicePortal) provides 24/7 online repair tracking and more through an easy-to-use customer website:

- Track the status of your equipment repairs
- Submit online service orders
- View 120-day repair histories
- View your equipment inventory
- Utilize pictorial estimates

The Repair Services Web Portal also includes free outbound shipping for all service orders entered through the portal.

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